

# Perimeter Digital Imaging Survey

Your opinion is important to us. Please let us know if we are meeting your service and quality expectations by responding to this brief survey. Customer feedback helps us to improve and service you better. **Simply check off your answers and FAX to Perimeter Digital Imaging.**

**Is this your first time ordering from Perimeter Digital Imaging?**  YES  NO If No, How long have you been a customer: \_\_\_\_\_

**How Do You Place Your Orders:**  Phone  E-mail  Fax  Walk-in **How Do You Receive Your Orders:**  Pick-up  Delivery

( Please check one box per item )

	EXTREMELY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	EXTREMELY DISSATISFIED
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**1. Please rate your level of satisfaction on the following if applicable.**

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|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| • Ease of Ordering                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Helpfulness of the Staff             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Knowledge Level of the Staff         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Delivery Turn Around Time            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Accuracy of Your Order               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Quality of the Product Media         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Quality of the Prints (Reproduction) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Price on Supplies / Copy Services    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Invoice Understandable and Accurate  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**2. Please rate your overall level of satisfaction with Perimeter Digital Imaging**

	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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	YES DEFINITELY	YES PROBABLY	PROBABLY NOT	DEFINITELY NOT
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**3. Are you likely to purchase from Perimeter Digital Imaging Again?**

**4. Are you likely to recommend Perimeter Digital Imaging to a Friend or Colleague ?**

**Services Used:** (Check box)  Color Plotting  Color Scanning  Black/White Scanning  Black/White Plots  Large Format Copies  
 Scan To CD  Enlargements  Reductions  Color Copy  Vacuumont Onto Foam/Gator Board  Specification Book Printing  
 Laminating  Business Cards  Letterhead / Envelopes  Plotter Repair Service  Large Format Copier Repair Service

**Other:** \_\_\_\_\_

**Products Received:** (Check box)  Plotter Paper  Plotter Ink  Large Format Copier Paper  Large Format Copier Toner  
 Drafting Media / Supplies  Drafting Table / Furniture  Engineers / Architural Scales  Trash Paper (Tracing Paper)  
 Construction Master Pro Calculator  Scale Master Classic or Scale Master II  Storage Roll File / Flat File

**Other:** \_\_\_\_\_

**Would you like to recognize an employee that exceded your expectation? If so who:** \_\_\_\_\_

**Any additional comments? Or Any additional products or services you would like Perimeter Digital Imagaing to offer?**

**Check Here If you would like Gary Adams (Owner of Perimeter Digital Imaging) to contact you. 770-734-9212**

**Company Name:** \_\_\_\_\_ **Your Name:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Thank You ! Please Fax This Completed Survey To Gary Adams @ Perimeter Digital Imagaing 770 /734-0616  
Your name will be included in the FREE LUNCH at Longhorn Steakhouse drawing!**